

 **RNE PCS**
Path Coordination System

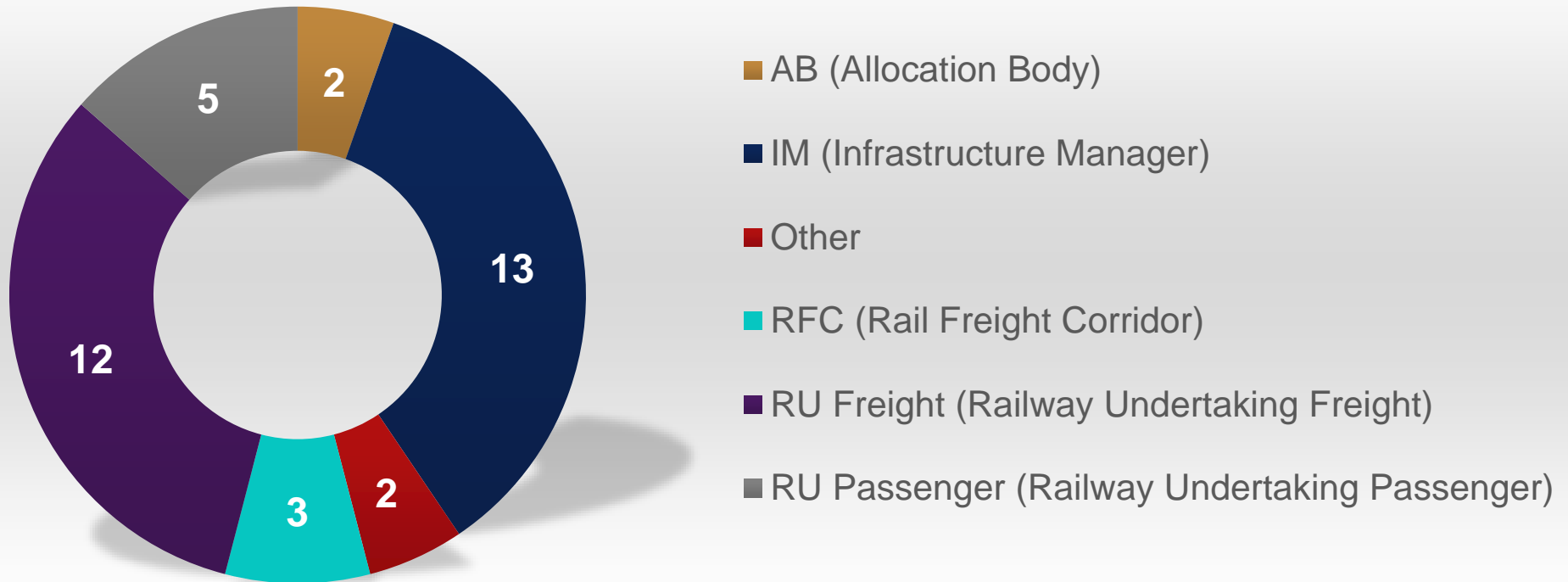
PCS Follow up Project

Preliminary results

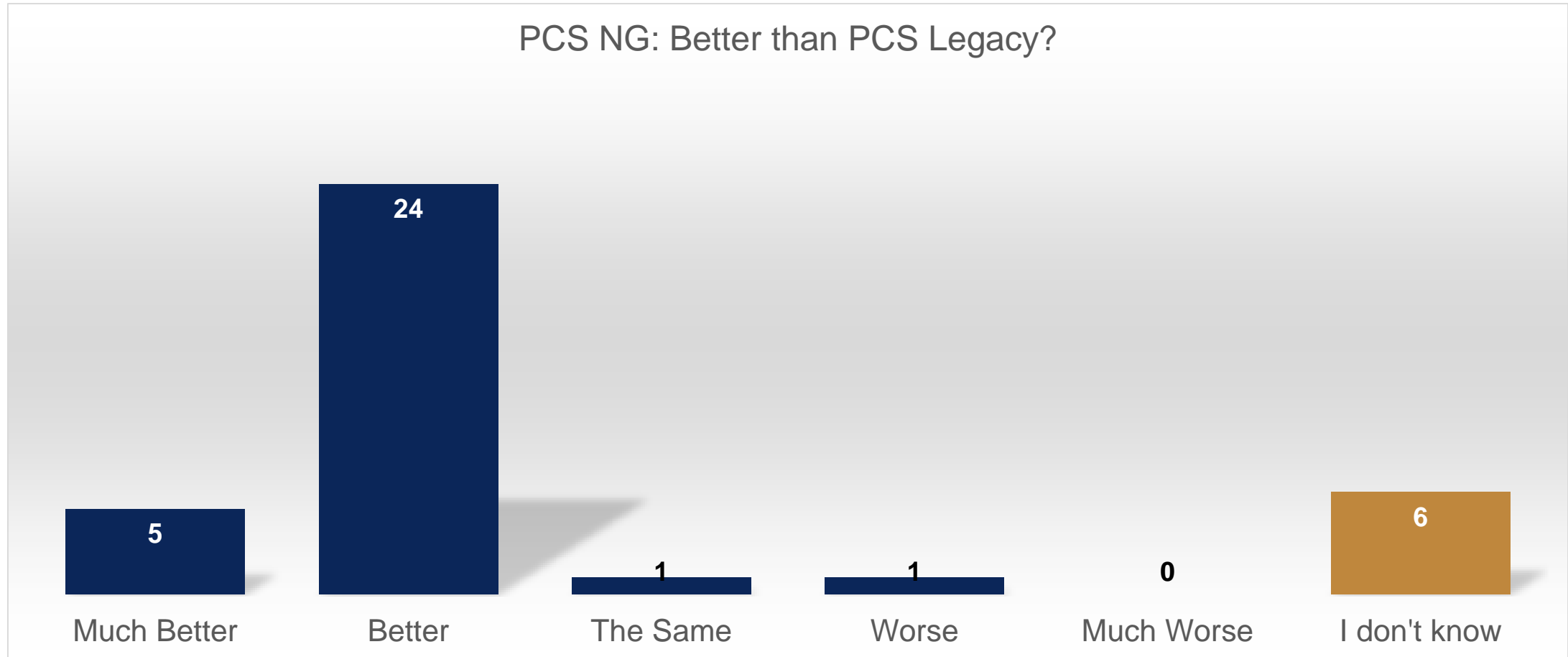
PCS NG related questions

37 Participants in the survey

Company Type

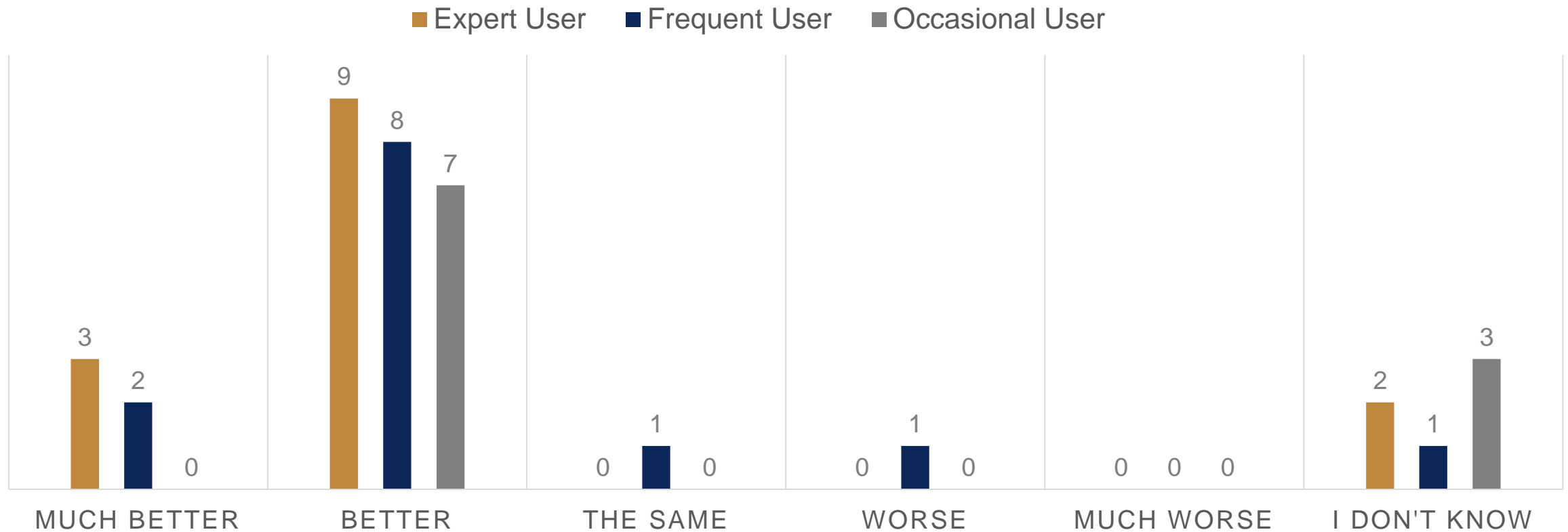


Comparison with PCS Legacy

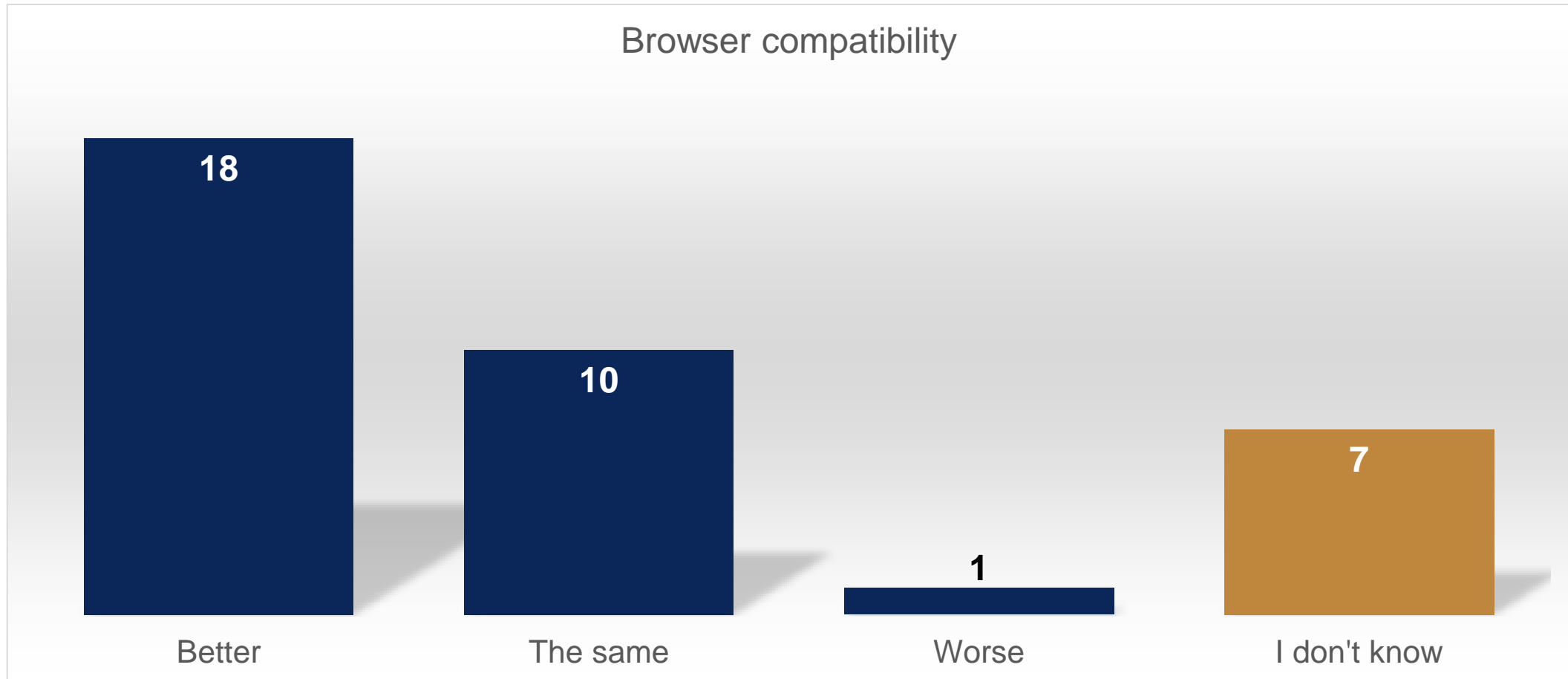


Comparison with PCS Legacy by expertise

PCS NG VS PCS LEGACY BY USER TYPE



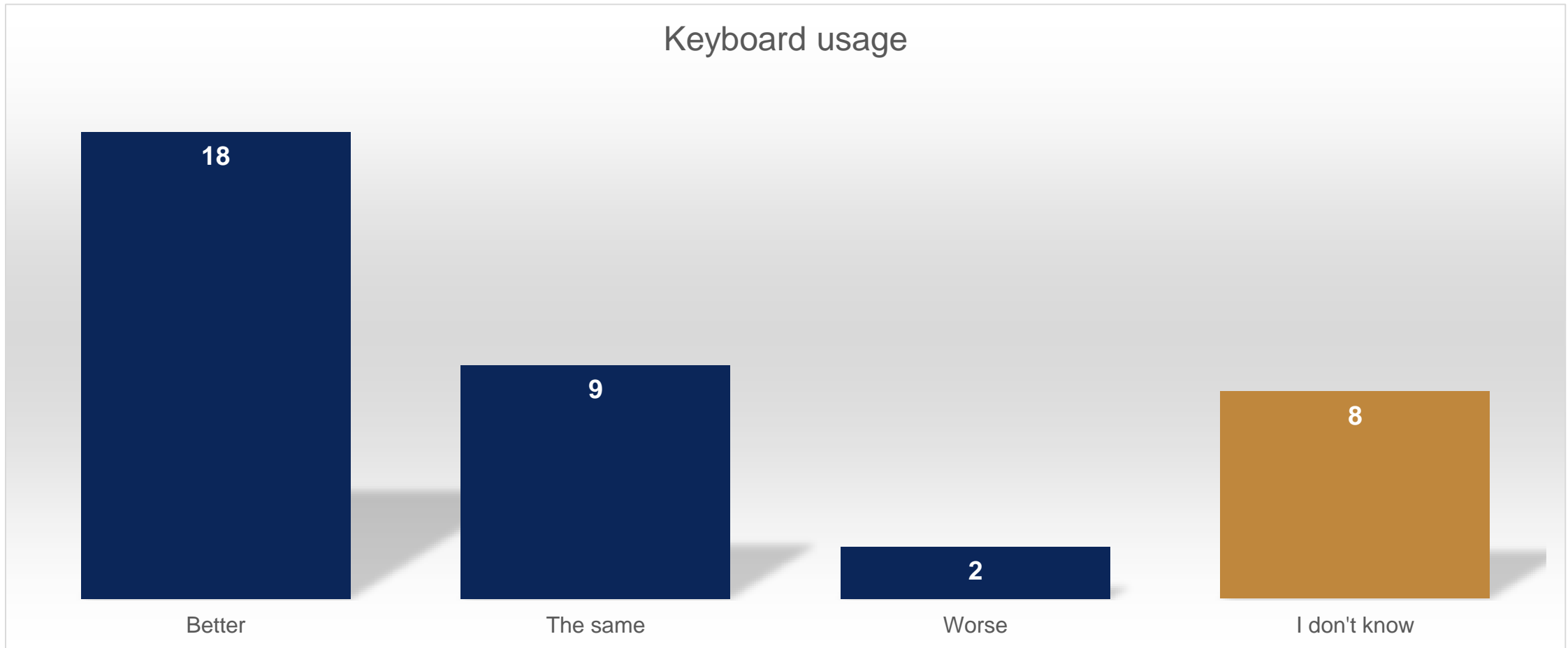
Browser compatibility



Navigation (between menus, pages, browser tabs)



Keyboard Usage, shortcuts, etc.

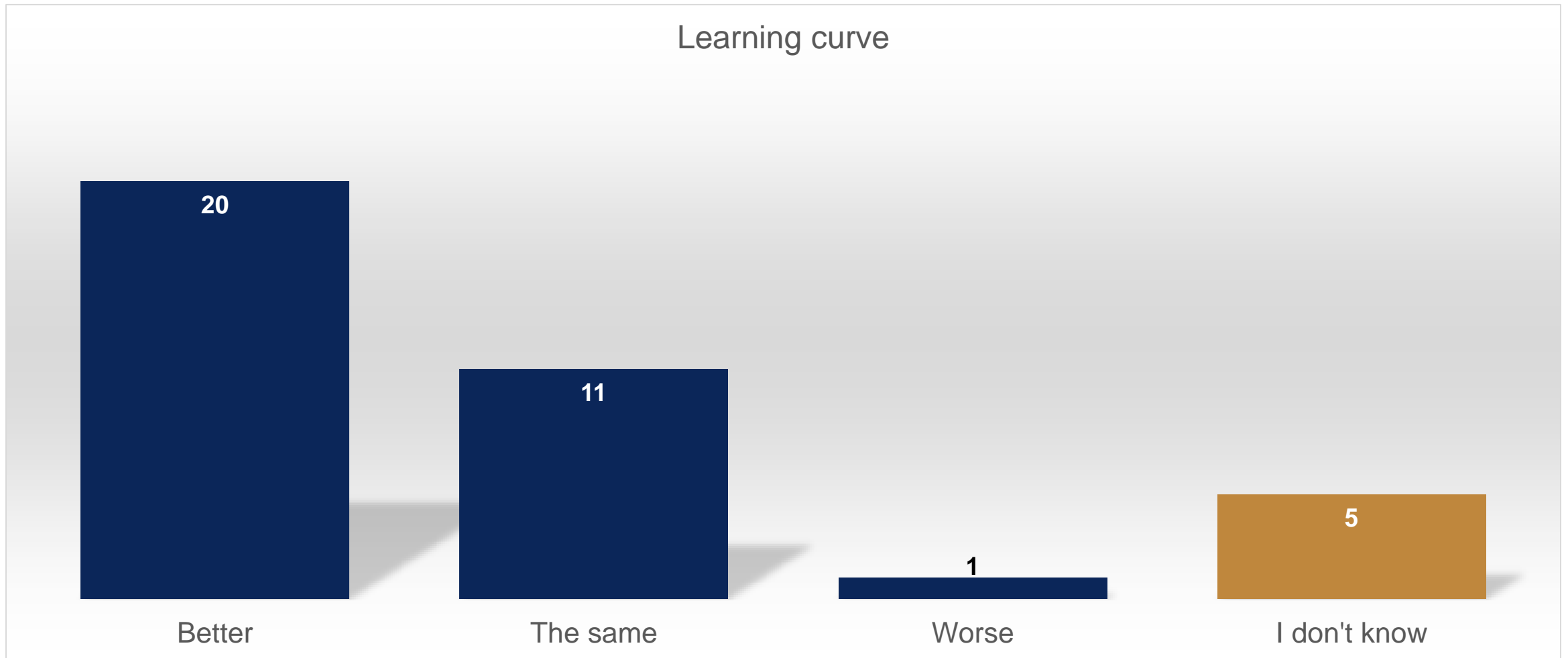


Error prevention

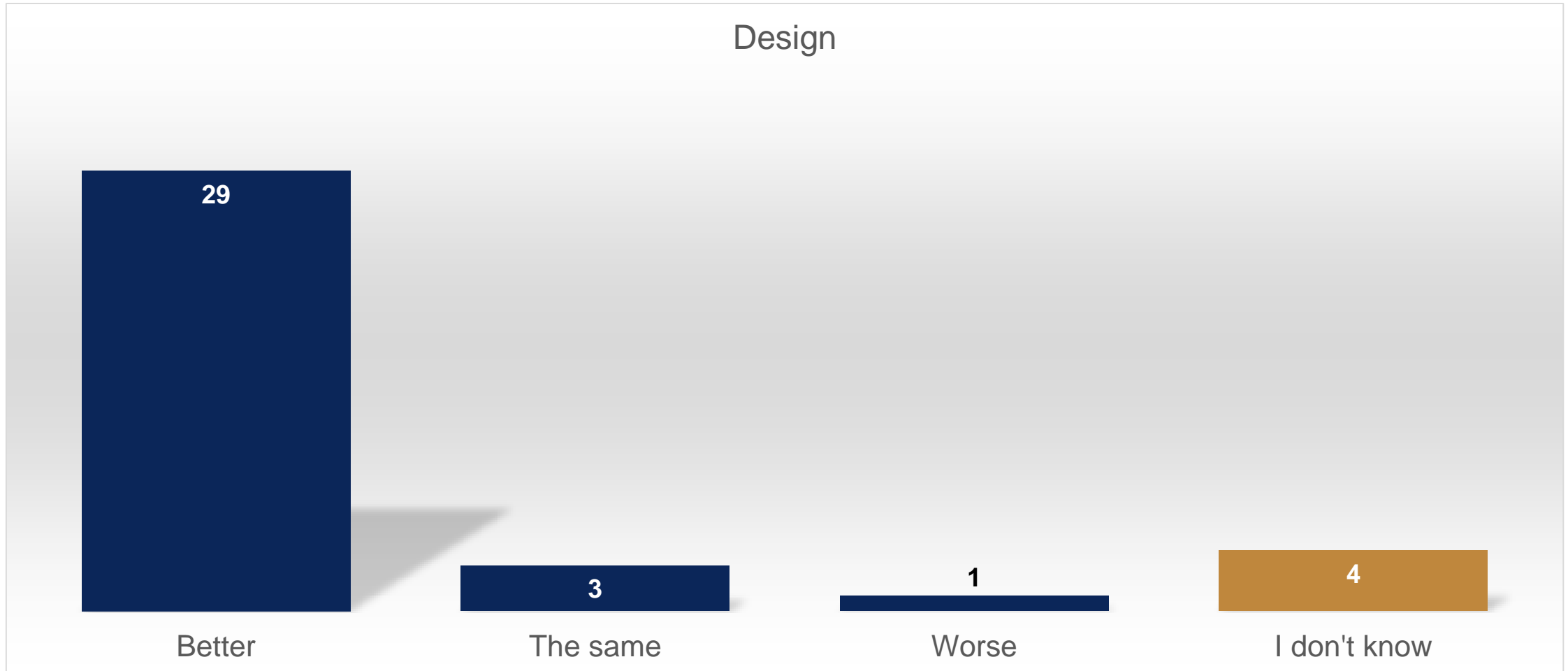


Difficulty to learn the new interface

Learning curve



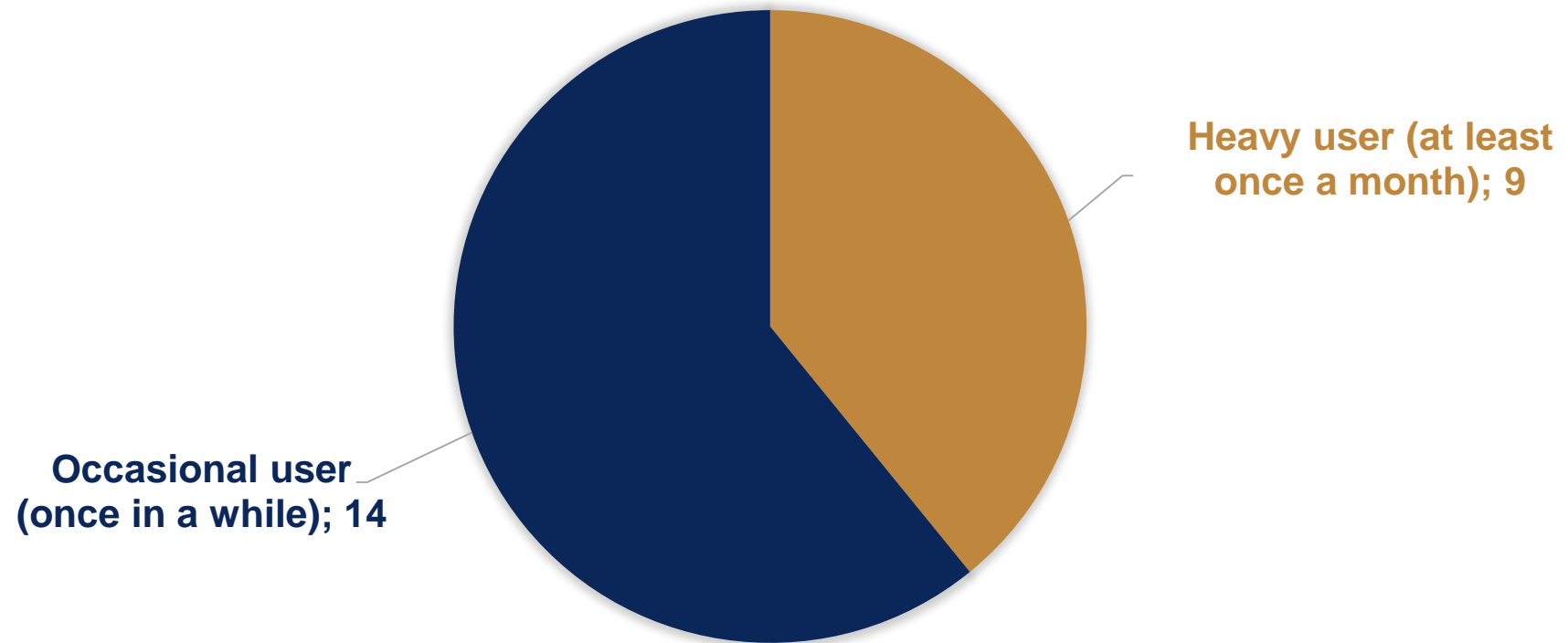
Design: Typography, graphics, etc.



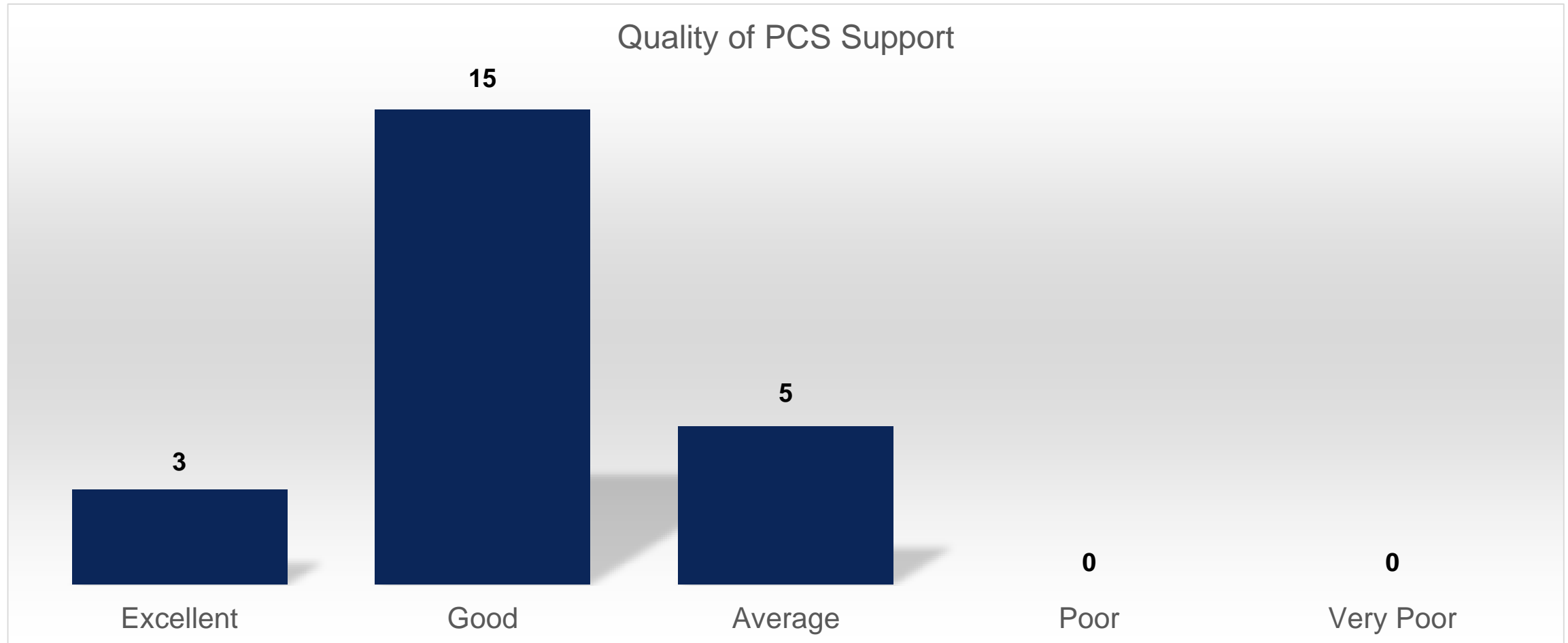
PCS Support: related questions

Support Usage: Type of survey participants

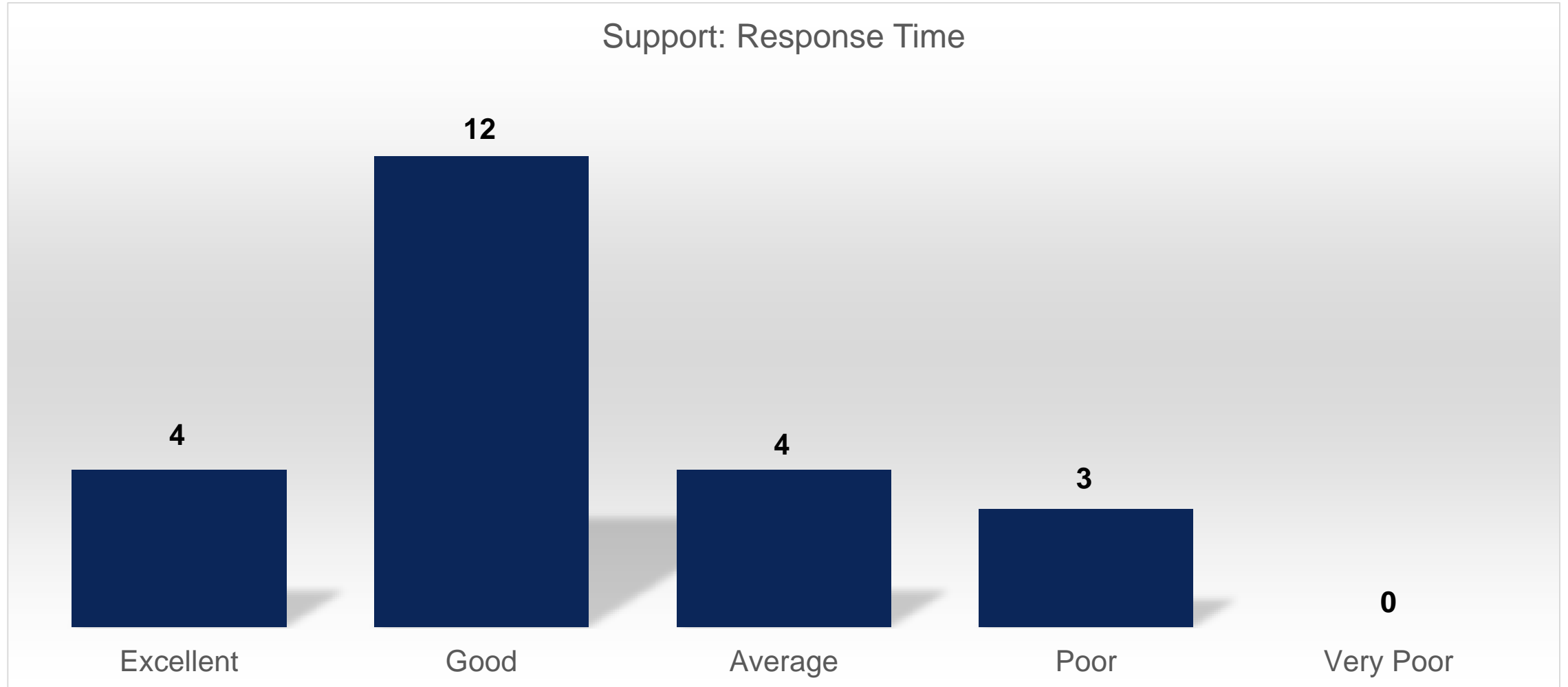
PCS SUPPORT USAGE



PCS Support: Support Quality



PCS Support: Response Time



PCS Support: Response Usefulness

